



Massachusetts Association of  
Resident Service Coordinators, Inc.

“ Together, we continue to grow, inspire, and make meaningful strides toward a stronger future for our communities. Thank you for all that you do and being part of MARSCH ”

Donna Coyle,  
President of MARSCH

# NEWSLETTER

# Thank you

We would like to extend our heartfelt thanks to everyone who attended our annual conference. We were thrilled with the incredible turnout and are grateful for the energy, enthusiasm, and engagement you brought to the event. A special thank you to our outstanding presenters and vendors who delivered insightful and inspiring sessions. We hope you found the conference beneficial and enjoyed the opportunity to connect and learn alongside fellow RSCs. Your support means so much to us, and we look forward to welcoming you back for another exciting conference next year!



# CONGRATULATIONS TO OUR BONNIE GIBBS SCHOLARSHIP RECIPIENTS

This year, we proudly launched our first Bonnie Gibbs Scholarship in honor of our beloved colleague and one of the founding members of MARSCH. We were thrilled to award two recipients with \$500 each to support programming for residents in their communities.

Thank you to everyone who applied—we truly enjoyed reading your applications and learning more about the incredible work happening in your communities.

A heartfelt congratulations to **Judy Hickle from Beverly Village**, who will be using her scholarship funds to expand the gardening program for residents. Another warm congratulations to **Kelci DesRuisseaux from St. Stephen's**, who will be using the scholarship funds to provide mental health and self-care services for her community.

## SCHOLARSHIP WINNERS



**ENROLL NOW**



## Become a Member of MARSCH Today!

ANNUAL MEMBERSHIP- \$50.00

Membership offers:

- Certification that complies with HUD guidelines for RSCs
- A variety of networking opportunities
- Reduced registration fees for training and conferences
- Access to regional workshops

### *Important information on Certification*



Did you know your training courses are valid for only three years? To stay on top of your certification requirements, be sure to download the Certification Training Log from the MARSCH Certification Page.

Once you've completed the HUD Certification Requirements and are ready to submit, please send the following:

- Your completed MARSCH Training Log
- All certificates of completion
- A completed submission packet

Email your documents to Jayme Bonds at [Jbonds@wincco.com](mailto:Jbonds@wincco.com).

### **Have you recently checked out our website?**

It's your go-to destination for everything you need—whether you're looking for resources, a new employment opportunity, applying for membership, or want to get your HUD RSC certification. Our site is a one-stop hub packed with up-to-date information, helpful tools, and all the information that you need.

[www.marschlink.net](http://www.marschlink.net)

**READ MORE**



## Boston Area

### Metro Boston Regional Reps - *Tara Mosley and Jayme Bonds*

Held Quarterly on the third Friday of the month

Contact us  
Tara Mosley- [tmosley@winnco.com](mailto:tmosley@winnco.com)  
Jayme Bonds- [jbonds@winnco.com](mailto:jbonds@winnco.com)

Next Meeting

October 24, 2025  
12:00-3:00

2908 Washington St  
Roxbury, MA

### South Shore Region - *Jennifer Boylan*

Contact me:  
[jboylan@beaconcommunitiesllc.com](mailto:jboylan@beaconcommunitiesllc.com)

Next Meeting

October 2, 2025  
11:00-12:30

Chatham West  
Apartments  
2022 Chatham West  
Drive Brockton MA

### North Shore Region - *Annette DeFrancisco*

Held on the 3rd Wednesday of Feb, May, Aug and November

Contact me  
[adefrancisco@beaconcommunitiesllc.com](mailto:adefrancisco@beaconcommunitiesllc.com)

Next Meeting

November 14, 2025  
10:00:12:00

Robinson Cuticura  
59 Green St  
Malden MA

## Central Mass

### Central Mass- *Maureen Hall & Rafeef Alfaris-*

Meetings held on the third Thursday of February, May,  
August and November from **9am to 11am.**

Contact us at:  
Maureen Hall- [ajosephshousersc@oconnells.com](mailto:ajosephshousersc@oconnells.com)  
Rafeef Alfaris- [rafeef@spearmgmt.com](mailto:rafeef@spearmgmt.com)

Next Meeting

November 20, 2025  
9:00-11:00

Autumn Woods 15  
Upland Gardens Drive  
Worcester MA

### Western Mass (Berkshire Region) - *Lyla Clapper and Emilyanne Bates*

Last Wednesday of every 2 months from 10:00-11:30

Contact us:  
Lyla Clapper- [aberkschiretownrsc@oconnells.com](mailto:aberkschiretownrsc@oconnells.com)  
ebates@simoncompanies.com

Next Meeting

October 29, 2025  
10:00-11:30,

River Run Apartments  
Dalton MA

**NEW**

Looking for a new Co-Rep

### Western Mass Region- (Hampshire, Hampden, Franklin)- *Donna Coyle*

Contact me at:  
Donna Coyle- [dcoyle@oconnells.com](mailto:dcoyle@oconnells.com)

Next Meeting

December 11, 2025  
1:00-3:00

McKinley House  
38 Asinof Ave  
Chicopee MA

## FAMILY RESOURCES

## RESOURCES

### Office of Children Youth and Families (CYF):

<https://www.mass.gov/orgs/office-of-children-youth-and-family-programs>

Children's League of Massachusetts, The Family Resource Centers (FRCs) of Massachusetts: <https://www.childrensleague.org>

YOU, Inc. - Seven Hills Foundation: <https://www.sevenhills.org>

NAMI Massachusetts: Resources for Finding A Therapist, MassHealth Children's Behavioral Health Initiative, Behavioral Health Services for Children and Teens. <https://namimass.org>

Boys & Girls Clubs of America: <https://www.bgca.org>

Community Health Link: Therapeutic mentoring services are provided to youth in any setting where the youth reside, such as the home (including foster homes), and in other communities. <https://www.communityhealthlink.org>

Mass 2-1-1: Information and Referral Resource for Families, Youth and Children Requiring Assistance offered by the Executive Office of Health and Human Services (EOHHS). This service is available to all families across the Commonwealth.

## Senior Resources

### Integrity Medicare Advisors

978-479-2351 [intergritymedicareadvisors.com](http://intergritymedicareadvisors.com)  
Keith Aubin: President

Massachusetts Councils on Aging: <https://mcoonline.com/programs> Connect to a local elder service agency  
(800) 243-4636  
(interpreter services are available in 100+ languages)

MassRelay Number: 711 (800) 439-0183  
(877)752-2388: Voice | (800) 439-2370: TTY/IASCI

**SHINE (SERVING THE HEALTH INSURANCE NEEDS OF EVERYONE)** SHINE provides FREE unbiased health insurance counseling information and assistance to Massachusetts residents with Medicare, their caregivers and those approaching Medicare eligibility.  
<https://shinema.org>



## Youth

### Mass Dept of Youth Services:

<https://www.mass.gov/org/department-of-youth-services>

### Resources for Transition Age Youth, Young Adults 16-22

<https://www.masshelpline.com>

### Youth Services & Support/DHS

<https://dhs.dc.gov/page/youth-services-and-support>

### Family & Youth Services Bureau

<https://youth.gov/federal-links/family-and-youth-services-bureau>

### Home/Youth.gov

<https://youth.gov>

### Young Service America

<https://ysa.org>

### YMCA of the USA

<https://www.ymca.org>